

# Fundamentals of Quality Management Systems

## Introduction

Clinical and public health laboratories have a responsibility to ensure all specimen and testing activities are of the highest quality. As a laboratory professional, your work is essential in maintaining this level of quality. Many critical clinical and public health decisions greatly depend on laboratory test results. A focus on quality is one of the highest priorities in laboratory testing. As you'll learn in this training, quality in the laboratory is a continual process and best accomplished using a systematic, managed approach.