



Continuity of Operations Interoperable Communications Worksheet

Successful operations at the continuity facility depend on the availability and redundancy of critical communications systems:

- Within the organization.
- Between the organization and other organizations, critical customers, and the public.

Involve communications experts and consider a range of communications methods that may be available during an emergency. In cases where secure communications are required for day-to-day activities, you must ensure that secure methods of communications are available in a continuity situation as well.

When investigating potential alternate providers, you should take all measures to ensure that alternate providers will be available in a wide scale emergency.

This job aid is a component of the free, on-demand CDC training course “Laboratory Continuity of Operations.” Find the course at <https://reach.cdc.gov/training>.

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[Your Lab Information Here]

Service	Current Provider	Specifications	Alternate Provider	Note
Voice Lines	<i>Example : Verizon</i>	<i>Plan, Ports, Phones</i>	<i>Sprint</i>	
Fax Lines				
Data Lines				
Cellular phones				
Pager				
Email				
Internet				
Blackberry				
Instant				
PDA Wireless				
Other				